

Dr. Shauna Lee

The Top 10 Things You Must Know Before Choosing Your *Dentist*



Purple Vine Dentistry

Opening Letter from Founder Dr. Shauna Lee

Dear Friend,

At Purple Vine Dental, we understand the challenges that come with choosing a new family dentist. You might be wondering what questions you should ask when consulting with a potential new provider, and how to determine if they are giving you the right answers. It can also be hard to determine whether one dentist is a better fit for your needs than another.

To help you on your journey, I have compiled the top ten key questions to ask your potential new dentist. Whether you or your loved ones are interested in dental cleanings, full-mouth rehabilitation, dental implants, or another type of care, these questions will provide insight into the dentist's experience, their office environment, and how they care for their patients.

I hope this report helps you on the path to your ideal, healthy smile! If you have any questions or concerns while you read my report, please reach out to my knowledgeable team at Purple Vine Dental by calling **323-678-5695** or visiting our website at **www.purplevinedental.com**. I am passionate about patient education and providing care that promotes a lifetime of health!

Sincerely,

Founder Dr. Shauna Lee

P.S. When you're ready, I urge you to schedule your **Purple Vine Smile Assessment** with our highly educated and compassionate dental team. Call **323-678-5695** to schedule an appointment. We would be honored to provide you with dental care and give you a healthy, restored smile!



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1. Do They Have A Team Of Experts?

Selecting a dental office with a team of intelligent, highly skilled experts is crucial when it comes to the health of your smile. Ask your potential new dentist how long they have been practicing, how many patients they have treated, and whether their experience includes treating a variety of cases. You should also consider whether your potential dentist and their team attend continuing education courses to stay up to date with changes and advancements in the dental field.

Purple Vine Dental's team of experts has helped 60,000 people in Los Angeles County since 1990. Our dentists and expert team bring years of experience and advanced training to our patients each day. Our priority is to go above and beyond in providing you with the best possible dental treatments to restore your smile. We have the necessary knowledge and experience to give you personalized care that matches your unique needs!



2. Do They Provide Clear Aligner Braces?

If you are looking for a specific treatment, especially clear aligner braces, be sure to ask your potential new dentist if they offer that treatment. Clear aligner braces have to be provided by a dentist who is trained in prescribing aligner trays and managing treatment with clear aligners.

Purple Vine Dental offers clear aligner braces for mild to moderate orthodontic cases. Clear aligners are a series of plastic trays that are custom-molded to your teeth and gradually straighten your smile over time. We are experts in this technology and can make sure that you get your ideal smile with clear aligner treatment!



3. Are They Customer Service Trained?

Aside from providing high-quality dental care, your potential new dental office should strive to ensure a friendly, welcoming environment for their patients. This means when you go for your consultation, you should feel comfortable and the staff should provide personalized, extraordinary customer service. It's important that you are treated well, as it shows that the team values their patients' satisfaction.

At Purple Vine Dental, our team is specially trained in customer service and we take a "patient-first" approach. Our goal is to provide you with a positive experience at our office and we will do what it takes to make sure you're satisfied. We are always honest, respectful, and appreciative of our patients. When you choose us for your dental care, you will appreciate our excellent customer service and our comfortable waiting area amenities.

- Pleasant decor
- Fun contests
- Televisions and movies for both kids and adults
- Free WiFi
- Beverages
- Earplugs & dark glasses
- Blankets
- Lip balm

You can count on us to make your experience at our office pleasant and patient-focused.



4. Do They Offer A Comprehensive Consultation?

During your initial consultation, your potential new dentist should take the time to do a thorough exam, ask about your health concerns, and ensure that you are fully informed by explaining your treatment in detail. Your potential provider should be happy to give you their professional opinion and help you start your journey toward dental health!

We believe that you should be able to get to know your dentist and understand their processes before committing to treatment. This is why we offer a **Purple Vine Smile Assessment** to our patients who are looking for dental care. This assessment covers:

- Meet Our World-Class Doctors
- Discuss Your Goals & Dental Medical History
- Thorough Exam With X-Rays As Needed
- Review Your Options



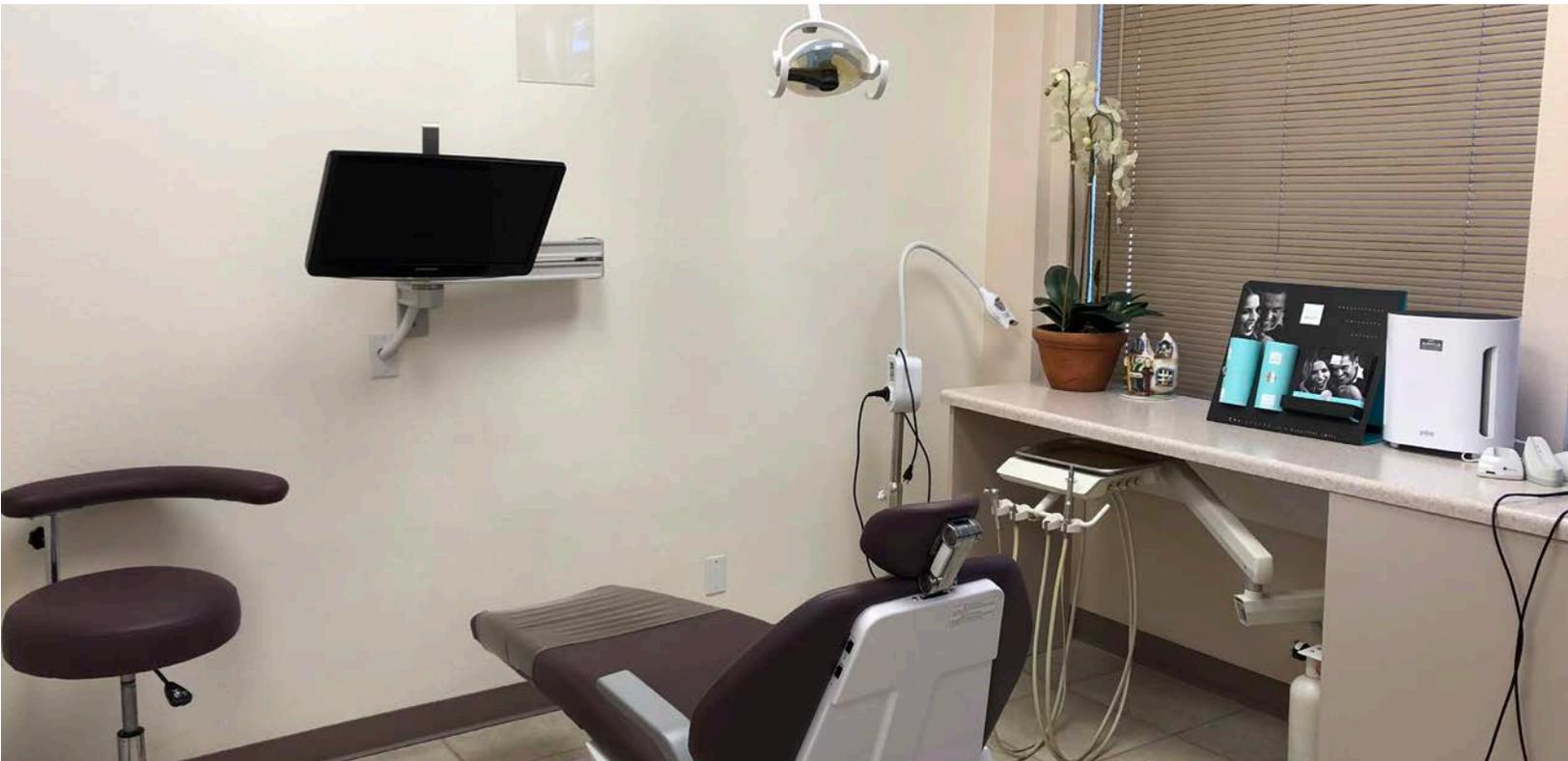
5. Are They Using Advanced Technology?

Modern dentistry allows more comfortable, more effective, and faster treatment options than ever before. However, some dentists choose not to keep up with changes in the field and offer antiquated treatment options. You deserve to be treated with state-of-the-art technologies and the most modern procedures. Ask your potential dental office what steps they take to stay up to date.

Purple Vine Dental uses advanced technology and cutting-edge dental procedures. Some technology you will find at our office includes:

- Digital radiography
- Cone Beam CT x-ray for dental implants
- Intraoral cameras in each operatory
- Intraoral scanner

We also stay on top of advancements in the field of dentistry and hold quarterly in-office training for the entire team. By staying educated, our team stays current on potential new technologies that may benefit our patients. This allows us to achieve our goal of providing you with the best dental care available!



6. Do They Have A Guarantee?

Searching for proper dental care requires a lot of time and energy. Once you decide on a new dentist, it's important that your effort pays off in high-quality treatment that satisfies your needs. Ask your potential dentist if they stand behind their work with guarantees. Find out what they will do if you have concerns during your treatment and, if you don't achieve the results you were promised, what steps they will take to make it right.

At Purple Vine Dental, we're so confident that you'll love your experience with us, we stand behind our treatments and offer a 5-Year Guarantee on cosmetic treatments as long as you follow our doctor's recommendations. We also guarantee you won't have to miss work or school for your dental appointments, and we guarantee your satisfaction throughout the course of treatment. If you have any concerns, all you have to do is ask our friendly team for assistance and we will answer any questions you have!



7. Can You Reach Them 24/7?

Anyone who has experienced a severe toothache or a serious dental injury knows that sometimes treatment can't wait. It isn't fair that you should sit around in pain waiting for an appointment. Furthermore, delaying treatment for some emergencies can cause long-term dental health issues. Be sure that your potential new dental office offers emergency visits so you can get immediate treatment if it is ever necessary.

At Purple Vine Dental, we understand that emergencies can be frightening and painful and that in these cases, patients need to be seen immediately. If you ever need emergency treatment, rest assured that we are available and reachable 24/7. We won't let you suffer in pain while waiting for a regular appointment, and our emergency access allows you to get pain relief with a same-day or next-day appointment.



8. Is Your Safety A Priority?

It is critical that your potential new dentist puts the health and safety of their patients first. When you visit a dental office, you should feel comfortable and reassured that it is clean, sanitized, and safe for you. If the office puts cleanliness, customer care, and health on the back burner, it's not a good indicator that the doctors put care into the other services they provide.

At Purple Vine Dental, we put your safety first. We utilize an air purifier, enhanced sterilization techniques, and require face masks and PPE for all staff to ensure the highest level of cleanliness. We only see one patient at a time and allow ample time to clean equipment and wipe down all room surfaces between patients. At our office, your health and safety are paramount!



9. Do They Have Fun?

Anyone can come to work and put their time in -- but it's something special when you visit an office where everyone brings a positive attitude and wants to enjoy their day. A good atmosphere makes for a pleasant appointment. When you visit your potential new dentist's office, take note of the mood of the staff and doctors. Are they smiling? Do they seem happy to be there and enjoy working together?

At Purple Vine Dental, we love to have fun! That's why we give our patients the option to spin our prize wheel and win a variety of prizes. We also have quarterly contests our patients can participate in to win prizes. Emphasizing fun ensures a warm and happy environment for everyone, staff and patients alike. Our goal is to build trusting relationships with our patients in a welcoming and friendly setting, so we work hard to make each visit comfortable and enjoyable. We're always smiling and our skilled team always keeps the energy positive for the best possible experience!



10. Do They Support Your Community?

Before selecting your new dentist, pay attention to whether or not they support their community. Community support can range from supporting local schools and community activities, or teaming up with non-profit organizations. This is a strong indicator of compassion and responsibility – both are key characteristics for any great doctor and is a great sign that you're making the right choice with a caring, ethical doctor.

Caring for our community and giving back are essential values at Purple Vine Dental. Our team members regularly volunteer their time and resources to various charities and organizations. We also give back to our community with the following:

Partnered with IMAHelps on a mission trip to Luque, Paraguay, in 2019 in order to perform dental treatment on underserved children and adults.

Provides free exams and screenings at Eastman Avenue Elementary School, as well as speaking on career days.



BONUS – Do They Offer Flexible Financing?

This report was only supposed to include 10 crucial questions to consider when looking for a dentist, but affordability is so important that we've included this section as a bonus. Regardless of your insurance plan or financial situation, you should ask your potential new office what kind of payment options they offer before you make your decision.

Purple Vine Dental believes that cost should never be a barrier to receiving proper dental care. We strive to provide top-notch dentistry and offer CareCredit and Compassionate Finance to help finance your payments. We also offer cash discounts and discounts when you pay in full. Our team will work with you to determine your best financial options and also help with the insurance process so you can be reimbursed.

Schedule your appointment and learn about our payment options, plus anything else you may want to know about us and our office. We look forward to meeting you!



Closing Letter from Founder Dr. Shauna Lee

Dear Friend,

I hope this report was helpful and informative! If you've already visited another dentist, I encourage you to follow up with them and ask any new questions based on what you've learned today. If you still aren't satisfied with their answers, I invite you to visit our office for a second opinion or for your next dental cleaning.

At Purple Vine Dental, we understand that there are many things to consider when choosing a new dentist. In fact, I'm sure I could have doubled the length of this report! However, the information you now have will help you choose the right dental office to meet your needs. More importantly, please know that our team is available to help you find the best options for you and your loved ones.

If you have any questions for the team at Purple Vine Dental, feel free to call us at **323-678-5695** and ask. We will be glad to provide you with the answers you need.

To Your Healthiest Smile,

Founder Dr. Shauna Lee

P.S. When you are ready, contact our office to schedule your **Purple Vine Smile Assessment** and discover for yourself what makes our dental office so special. Call **323-678-5695** or [click here](#) to schedule your appointment today!



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www.PurpleVineDental.com
323-678-5695